

# Choices



As a Trust customer  
you have access  
to various prize  
draws, schemes  
and incentives  
that can save  
you money.

If you would like  
further information  
please contact  
our Customer  
Services Team on  
0800 195 3172.



**Halton**  
Housing Trust

# Trust customers have choices

## **Clear rent account draw**

Each quarter all customers who have a clear rent account are placed into a draw and can win a first prize of £500, second prize of £100 and third prize of £50.

## **Right time to move**

If you are looking to downsize we can help with removal costs, redirecting post and connecting the telephone.

## **Assisted gardening scheme**

Any older or vulnerable customer who is struggling to look after their garden can apply to the assisted gardening scheme. A local landscaping company will tend to your garden regularly.

## **Assisted furniture scheme**

The scheme aims to support customers who are setting up home with a grant of up to £1,000. Customers can apply for a grant which will then be agreed by the Assisted Furniture Panel.

## **Handyperson scheme**

Our full time Handyperson is on hand to undertake a variety of jobs for older and vulnerable people.

## **Leave it clean**

If a customer leaves their home clean and tidy, along with a clear rent account and forwarding address they qualify for a payment of up to £250.

## **Decoration allowance**

If we, or contractors working on our behalf, have damaged your home decorations during improvement works you may be entitled to claim for a redecoration allowance.

## **Assisted decorating scheme**

We offer an assisted decorating scheme to help vulnerable customers maintain independence in their home.

## **Prize draws**

We have various prize draws on offer throughout the year.

## **Good Neighbour Awards**

Every year we hold our good neighbour awards where customers nominate other customers in four categories. The winner of each category will win £100.

## **Cheaper content insurance**

We have negotiated cheaper contents insurance for our customers.

## **Sponsorship**

We have a community fund and sponsorship fund that is open to customers and residents to apply to.

If you would like further information on any of the above please contact our Customer Services Team on **0800 195 3172**.