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If you require this information in another language, please ring 0151 510 5000.

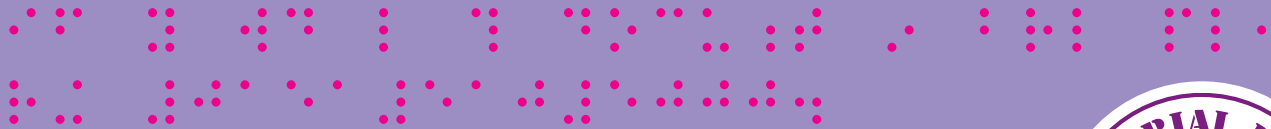
যদি আপনি এই তথ্য অন্য ভাষায় পেতে চান, তাহলে দয়া করে 0151 510 5000 নম্বরে ফোন করুন।

यह सूचना यदि आपको किसी अन्य भाषा में चाहिये तो कृपया नंबर 0151 510 5000 पर फोन करें।

یہ معلومات اگر آپ کو کسی دیگر زبان میں چاہیے تو براۓ مہربانی نمبر 0151 510 5000 پر فون کریں۔

如果你需要其他語文版本的本資訊，請致電 0151 510 5000

Jeśli chciałoby Państwo otrzymać powyższe informacje w innym języku prosimy zadzwonić pod numer 0151 510 5000



How to contact us

Halton Housing Trust, Daresbury Point, Green Wood Drive, Manor Park, Runcorn, Cheshire WA7 1UG

Telephone: 0151 510 5000 Fax: 0151 510 5100

email: info@haltonhousing.org website: www.haltonhousing.org

Company registration number: 5099862 Registered charity number: 1111346 Tenant Services Authority: L4456

To report a repair call freephone 0800 195 3172

Condensation



A guide for customers →

What is condensation?

- There is always moisture in the air.
- As the air gets cooler it holds less moisture and droplets of water will appear on any cold surface, especially windows, tiles, mirrors and outside walls. This is known as condensation.
- Condensation usually occurs in cold weather.
- Often black spot mould will grow on the moisture that forms on damp surfaces.



What causes condensation?

Condensation occurs when too much moisture is being produced in your home and there is insufficient heating and ventilation to remove it or absorb it into the air.

Here are some examples showing how much moisture can be produced each day in your home:

- Two people at home can breathe three pints of water into the air each day.
- Taking a bath or shower can produce two pints of moisture.
- Drying clothes indoors on radiators or in front of a fire can produce nine pints of moisture into the air.
- Cooking and using a kettle can produce six pints.
- Washing dishes can produce two pints.
- A bottled gas heater (eight hours use) produces four pints of moisture.
- Using an unvented tumble dryer can produce four pints each load.

What can I do?

- Wipe down windows and cills when condensation appears on them. Wring the cloth out into the sink. Do not dry it on a radiator.
- To help reduce moisture look at the list above.
- Ensure that you dry clothes outside whenever possible.

- Make sure your tumble dryer is vented to the outside or is a condenser type.
- Fill your bath with cold water first then add hot, it will reduce steam by 90%.
- Cover pans with lids when cooking and use as little water as possible.
- Never use a portable gas heater.
- Don't use your gas cooker to heat the kitchen.
- Ventilate bathrooms and kitchens when bathing and cooking.
- Ensure extractor fans are switched on in kitchens and bathrooms, where fitted.

Treating mould growth

You will need to deal with the basic problem of condensation to stop mould reappearing.

To kill and remove mould, wipe down or spray affected areas with a fungicidal wash that carries a Health and Safety Executive (HSE) approval number. Ensure that you follow the instructions for its safe use.

After treatment redecorate using a fungicidal paint and a fungicidal resistant wallpaper paste to help prevent mould growth re-occurring. These paints and sprays are available from D.I.Y. stores and some supermarkets.

Important: the effect of these paints is lost if covered with ordinary paint or wallpaper.

Dry clean mildewed clothes and shampoo carpets. Using a brush or vacuum cleaner will not be effective in removing mould growth.

Useful tips

- Ventilate your home, especially when you are washing, cooking or bathing.
- Avoid locating large furniture against external walls.
- Leave a gap behind furniture to let air circulate.
- Do not overfill cupboards and wardrobes.
- Avoid using woodchip wallpaper in areas prone to mould growth.
- Most UPVC windows have 'trickle vents' fitted which can be left open even when you're out.
- Make sure that accessible windows are closed before you go out.
- For further information ring 0800 195 3172 (Landline) and 0303 333 0101 from a mobile and ask for the Repairs Team for your area.